



The countryside charity  
North Yorkshire

# Volunteering Commitments

Thank you for volunteering for CPRE.

CPRE is the countryside charity and we believe that the countryside is for everyone, wherever you live. Your support is valuable in helping CPRE achieve its mission.



## Our commitments

We are committed to supporting you in your role. We will:

- Respect your rights and dignity, treat you fairly, regardless of age, gender, ethnic origin, religion, sexual orientation or ability
- Take all reasonable steps to make sure you are matched to a volunteer role most suited to you
- Provide you with access to an induction, training and development opportunities.
- Communicate key developments and changes that relate to your volunteering promptly and clearly, usually by email
- Link you to a named supervisor who will meet with you regularly
- Ask how your volunteering may be improved
- Be honest with you about any ways that you may develop and deal with any issues promptly
- Offer you access to reasonable out of pocket travel expenses for agreed journeys
- Recognise your contribution and involve you in developing our work together.

## CPRE values

We will live our values in all that we do and we ask that you embrace them too.

### Open



We are inclusive and respectful of everybody, no matter who they are or where they live. We are open-minded, considerate of others and use language that everyone can understand.

### Connected



We value lasting and effective relationships and encourage collaboration. We are good at listening, unite over common ground and celebrate shared successes.

### Trusted



We use evidence, knowledge and experience to influence positive change. We show this by acting with integrity, being rigorous and holistic in finding solutions, and being confident.

### Inspirational



We are ambitious and determined in everything we do. We channel our passion to motivate others and encourage them to act. We keep the goal in mind, are innovative and have a positive attitude.

## Volunteer conduct

We ask all volunteers to respect this code of conduct to ensure CPRE is a positive and safe environment for everyone. We ask you to:

- Be a positive role model
- Respect the rights, dignity and worth of everyone, including other volunteers, supporters and employees
- Treat everyone equally and not discriminate on the basis of age, gender, ethnic origin, religion, sexual orientation or ability.

We ask you to:

- Accept volunteering duties with an open mind and willingness to learn
- Ensure high standards in language, manner, punctuality, preparation and presentation
- Refrain from verbal, physical and emotional abuse of others
- Share any changes in circumstances that may affect your suitability availability to volunteer, giving as much notice as possible if unable to volunteer
- Raise any concerns as soon as possible
- Avoid being under the influence of alcohol or illegal drugs while actively volunteering
- Report any behaviour or activity that causes concern
- Wear appropriate clothing, including uniform or Personal Protective Equipment
- Maintain a professional and courteous manner in all communications with volunteers, members, employees, partners and the public, verbally, in writing and online, including via social media
- Participate in any training or briefing opportunities relevant to your role and keep your skills and knowledge up-to-date
- Be dependable, recognising the commitment and responsibility undertaken
- Volunteer within safe working practices and adhere to policies and guidelines including health and safety, safeguarding, security, data protection and others relevant to the role
- Respect the confidentiality of CPRE and the details of members, guests or other volunteers in accordance with Data Protection Policy and GDPR.

We hope you enjoy volunteering for CPRE. Thank you for making a positive difference for our countryside.

Please contact:  
volunteeringteam@cpre.org.uk  
with any queries.



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